

Ref: BCCL/M&S/25-26/706

Date: 18.07.2025

Sub: Minutes of the Online Consumer meeting held on 09.07.2025 at BCCL-HQ

Consumer meet was scheduled on 09.07.2025 at 4:30 PM through online Video Conferencing which was participated by many customers.

At the outset, the participants were welcomed and informed about the recent development and modification of schemes notified by CIL for e-Auction of coal.

Thereafter, consumers were requested to put forward their issues in the meeting one by one which are as follows:

Yashraj Minerals LLP, Dhanbad appreciated the effort of BCCL to incorporate the impact of changing market scenario in the reserve / base price in the e-Auction. However, they informed that due to rainy season the demand of coal in the market has reduced and requested for further reduction in the base price of coal offered under e-Auction. They also requested BCCL to offer STEAM sized coal in e-Auction.

It was informed that the reserve / base price of coal is regularly reviewed by BCCL based on the market response in the e-Auction.

Rajeev Kumar Singh HUF, Dhanbad raised the issue of delay in issuance of mining permit through JIMMS portal of Jharkhand Government in BCCL and informed that the similar activity in the Mines of ECL is very smooth. He also raised the issue of late refund of balance coal value from few Areas of BCCL.

It was informed that the issue of delay in mining permit through JIMMS portal in BCCL shall be reviewed and will be taken up with DMO, Dhanbad. Further the practice being followed in ECL will also be examined for necessary improvement. The delay in refund of coal value will be examined for immediate improvement

Vijay Laxmi Coke Industry, Dhanbad thanked BCCL for organising the meeting and informed that the flexibility of Payment and lifting as available in Exclusive Auction is not present in the present SWMA e-Auction scheme. The flexible payment and lifting in the earlier Exclusive e-Auction scheme was very helpful for industry consumers and same may again be incorporated in the present scheme.

It was informed that the suggestions regarding flexibility of payment and lifting as present in earlier exclusive Auction scheme shall be examined for further communication to CIL.

Sonal Enterprises, Dhanabd raised the issue of collection of COVID Cess from the consumers for payment to Jharkhand Government against the notification which has already expired. He requested for immediate stoppage of the same by BCCL.

----2

भारत कोकिंग कोल लिमिटेड

(एक मिनीरत्न कंपनी)

(कोल इण्डिया लिमिटेड की एक अनुषंगी कंपनी)

(भारत सरकार का उपक्रम)



Bharat Coking Coal Limited

(A Miniratna Company)

(A Subsidiary of Coal India Limited)

(A Government of India Undertaking)

::2::

It was informed that the matter has already been taken up and the decision regarding the same shall be communicated soon.

Shankar Enterprises, Dhanbad thanked BCCL for organising the meeting and requested to further lower the reserve / base price of coal offered under e-Auction. He requested BCCL to take the responsibility of loading of road sale trucks being placed by the successful bidders as being done in case of rail consumers. Further, he informed that in some of the mines the 14 wheel truck are being allowed for weighment at 60 te weighbridge whereas some of the mines are allowing only 12 wheel trucks at 60 te weighbridge. He requested BCCL to look into this issue for necessary direction to Area for allowing 14 wheel trucks at 60 te weighbridge.

It was informed that the issues highlighted above shall be examined for implementation as far as possible within the framework of existing guidelines.

Sushila Enterprises, Dhanbad requested BCCL to consider the extension of validity of sale order during the rainy season as there will be less availability of coal in the mines.

It was informed that the issues highlighted will be examined by BCCL for implementation as far as possible within the framework of existing guidelines.

The meeting ended with vote of thanks to all esteemed consumers of BCCL for sharing their feedback and assured that BCCL would improve continuously itself and achieve maximum consumer satisfaction in future.


18/7/25
General Manager (M&S)